

TEAMStar Medicare Part D Prescription Drug Program (PDP)

Frequently Asked Questions about Coronavirus and COVID-19

Q. If I am diagnosed with COVID-19, will my Part D program cover the medication to treat it?

A. At this time, there are no FDA approved medications that treat COVID-19. Over-the-counter medications that treat the symptoms are not covered by the plan.

Q. Will my Part D program cover the coronavirus vaccine?

A. At this time, there is no vaccine for coronavirus. When a vaccine becomes available, it will be covered by your Part D Plan if Medicare determines it to be a Part D drug.

Q. How can I get an early refill of my medication to ensure I have enough on hand if I am quarantined?

A. We have added the ability to get an early refill of your medication, so that you can have enough on hand, in case you are quarantined. However, certain drugs will not be available for early refills, such as some controlled substances, opioids and certain specialty drugs that have a limited shelf life and would expire before they could be used. If you take a drug that has a quantity limit but feel you may run out of medication, look on our website at <https://teamstarpartd.com/ExceptionsAndAppeals.aspx> or contact MedImpact at 1 (877) 391-1099 to learn more about your options to request an exception.

Q. How can I get an extended days supply of my medication to ensure I have enough on hand if I am quarantined?

A. For eligible medications you may obtain a 90-day supply of our medication through our mail service program or at network Choice 90 retail pharmacies. To learn more about our mail service program or locate a retail pharmacy that can fill a 90-day supply, visit our website at

[TEAMStar Part D Pharmacy Directory](#) or call MedImpact at 1 (877) 391-1099.

Normal shipping for medication provided through the mail service program is free, however expedited shipping has a fee of \$25.00. During this time and in accordance with the federal government's emphasis on minimizing face-to-face contact, prescriptions delivered or dispensed to you will not require your signature

Choice 90 retail pharmacies, which offer a 90-day supply of medications, can be identified by calling customer service at 1-866-5244173 (TTY/TDD: 711) or by looking at the [online pharmacy directory](#). In the online pharmacy directory, enter your zip code, and then select "Choice 90" under "pharmacy type."

Q. If I get sick or am quarantined and miss a premium payment, will I be disenrolled from the plan?

A. Our plan normally provides a 90-day grace period before we cancel coverage and disenroll you for non-payment.

Keep you, your family, and your community well by staying informed. To learn more about what Medicare is doing to support beneficiaries during this time, visit www.medicare.gov/medicare-coronavirus